

# Emergency Preparedness and Response Plan

## Know the Warning Signs for a Liquids Pipeline Leak

Each hydrocarbon product carried in a pipeline has individual characteristics. This means that the warning signs vary depending on the product involved.



### If you see...

- A moist patch or pool of black liquid or oily sheen on a water surface
- Discoloured vegetation on or near the pipeline
- Melted snow or ice over pipeline areas
- A cloud of steam or mist or a frost-like appearance on the ground
- Ice build-up on exposed pipe or frozen ground around an underground pipe
- Yellow-stained or discoloured snow or ground
- Blowing dirt from the ground



### If you hear...

- A roaring, blowing or hissing sound



### If you smell...

- An unusual petroleum odour similar to gasoline, diesel fuel, or “rotten egg” odour

**Report – there may be a leak!**

## WHAT TO DO IN AN EMERGENCY

1

If you can do so safely, turn off any mechanized equipment. Move as far away from the leak as possible in an upwind direction

2

Avoid contact with escaping liquids and gases

3

Call  
**911**

4

Call the toll free, 24-hour Kingston Midstream emergency number at  
**1-888-420-4357**

5

Follow instructions provided to you by Kingston Midstream and local emergency responders

**In case of striking a pipeline, it's crucial to follow these steps, even if there is no visible damage:**

- 1** Immediately stop all excavation or construction work and evacuate the area on foot. Notify other workers to do the same.
- 2** Turn off all equipment and machinery.
- 3** Call **911** from a safe location, if appropriate.
- 4** Once you have contacted 911, dial Kingston's emergency number at **1-888-420-4357** and explain the situation.
- 5** Do not attempt to operate the valves.
- 6** Do not resume work until authorized by a Kingston representative.

**In an emergency,**

- **DO NOT** touch any liquid or vapour that may have come from the pipeline
- **DO NOT** drive into or out of the area or start your vehicle
- **DO NOT** light a match or lighter
- **DO NOT** turn on or off anything that may create a spark, including cell phones, telephones, light switches, vehicle alarms and flashlights
- **DO NOT** operate pipeline valves
- **DO NOT** attempt to extinguish flames or fires

Local public safety officials will determine if residents should evacuate or shelter-in-place. Residents may be asked to evacuate if it is no longer safe to be in the area or to shelter-in-place if there is something unsafe in the environment.



### **Immediate Response**

In the event of an incident, our emergency response plan will immediately go into effect. Kingston Midstream will work with local emergency responders to identify and resolve the issue.

Personnel from Kingston Midstream's control centre have the ability to shut down and isolate sections of the pipeline.

Local emergency responders will be notified. They may secure the area and move residents to a safe location depending on the situation. Our trained emergency response crews will arrive to address any leaked material and repair the damaged pipe.

**Kingston Midstream 24-Hour Emergency Number**

**1-888-420-4357**



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**24 Hour Emergency Number:**  
**1-888-420-4357**